



Have you been harmed and want to discuss options for repair?

Have you caused harm to someone and want to try and make things right?

Explore Restorative Options

Restorative Justice offers processes for people to discuss what happened, impacts, needs, and ways to repair the harm to the greatest extent possible.

About Restorative Processes:

- Voluntary for all participants at all phases
- Can address harm, conflict, & other issues
- Require preparation with a facilitator
- May occur in addition to court involvement
- Require commitment to accountability
- Require commitment to physical safety
- Usually occur in-person, sometimes virtual
- Can be initiated with CLUSTER by anyone (Example: parties involved, attorneys, courts)
- Participants speak confidentially with a facilitator to discuss possibilities
- Can be accessed at any time individuals feel ready to consider restorative options

Examples:

Restorative Conference

After extensive preparation, brings together the person harmed, the person responsible, and others close to them for a facilitated discussion. May result in an agreement for repairing harm.

Circle

People affected directly or indirectly by an incident gather in circle to discuss what occurred, the impacts, ideas for repair, and supports needed to prevent future occurrences. Circles may also serve specific purposes such as supporting survivors or restoring an individual's relationship with the community.

Mediation

With the assistance of a mediator, parties in conflict meet with one another to discuss their needs and ideas for resolution. An agreement may be formed.

Conflict Coaching

An individual experiencing conflict meets with a coach who helps them arrive at a clear understanding of needs, goals, and strategies for working through a conflict.

We can help you explore restorative options. Your inquiry is confidential.

CLUSTER Community Services is a private, non-profit, 501 (c) (3) multi-service agency and Conflict Dispute Resolution Center serving individuals and families in the Bronx, Westchester, & Rockland Counties of New York.



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