

FREE INFORMATIONAL SESSION

May 3, 2012

10AM-12

Yonkers Public Library, Riverfront Library

1 Larkin Center, Yonkers, NY

Welcome!

▶ Helping Parents and School Districts Become More Effective Partners

Special Education Mediation: A Collaborative Option for Resolving Disputes

This free informational session will offer attendees an opportunity to look at conflict differently, learn about tools and resources to enable people to communicate more effectively and meet representatives from organizations available to assist parents and schools with communication issues. This program will also educate attendees on dispute resolution options, in particular mediation and other collaborative processes. Attendees will leave the program with:

- *Practical tips and tools for effective communication*
- *Information on programs developed to assist parents and schools in conflict resolution*
- *Resources for information, advice and support*



**Westchester & Rockland
Mediation Centers** (a program
of CLUSTER Community Services)



A program of the New York State Education Department, Office of Adult Career and Continuing Education Services managed by the New York State Dispute Resolution Association (NYS DRA)



To REGISTER go to:

www.nysdra.org
and click on this
event under
“Featured Events”

**Pre-registration is
required. Sign-in begins
30 minutes before
program starts.**